

HEALTHCAST SOLUTIONS®

SUCCESS STORIES

Saint Luke's Health System



OVERVIEW

Saint Luke's Health System, is a 10-hospital network providing primary, acute, tertiary and chronic care throughout the Kansas City, Mo. area.

Saint Lukes' challenge was to strengthen security measures under HIPAA regulations, which makes it slower and more cumbersome for clinicians to access computerized patient information. Saint Lukes also wanted to meet meaningful use criteria necessary to qualify for stimulus funding as well as meet their long-term goal to eliminate paper records.

APPROACH

HEALTHCASTS SOLUTIONS® QwickACCESS sits in front of currently deployed SSO system. It leverages standard passive proximity badges, which were already used for identifications and building access, to securely simplify and speed up logins and logoffs.

Each day clinicians walk up to any PC and "tap" their proximity badge on the attached USB proximity reader, their Microsoft "Active Directory" username is automatically populated and they then enter their Active Directory password, which is configured to be temporarily saved for two hours

Each user's unique Citrix® session is then automatically launched. The users select the applications they want to access without having to enter a password, because their passwords and sign-on to applications are managed by Citrix®. When users are finished with their work or wish to move to another location, they simply "tap-out" with their badge to securely disconnect their session and applications.

OUTCOME

Clinicians are saving time each day; for example, we have had physicians say they are able to see two to three more patients a day with the additional time it saves them. Before deploying the new system Saint Lukes had challenges with smooth roaming and now the entire process is automated. Our physicians and nurses need only tap their badges and they can start caring for their patient with no additional clicks or manual interaction.

Saint Lukes Health Systems
Simplifies its Sign-On Process
with **HEALTHCAST SOLUTIONS®**
QwickACCESS™



Clinicians are saving time each day; for example, we have had physicians say they are able to see two to three more patients a day with the additional time it saves them.

*Michael Kamer, IT Manager
Saint Lukes Health System*