



HEALTHCAST SOLUTIONS®

# SUCCESS STORIES

Galen Medical Group

## OVERVIEW

Galen Medical Group of Chattanooga, TN was founded in 1992 upon the mission of elevating the health of their community through multiple medical specialties and providing excellent care.

Time is one of the most precious resources for healthcare professionals and having to type passwords numerous times per day was frustrating and slowing down the staff at Galen Medical Group.

## APPROACH

QwickACCESS™ was deployed for physicians and other staff members to quickly and securely login and logout of their unique Windows® 7 sessions. Users simply “Tap” their badge on the reader connected to the workstation. This eliminates the need to re-enter passwords multiple times per day after initial login. The “Tap Over” functionality allows a new user to override the previous user’s active session. Sessions are then securely ended with a simple “Tap” of their badge.

## OUTCOME

QwickACCESS software automates fast and secure access to unique desktop sessions to help doctors and nurses provide the highest quality of care. *“We’ve increased user satisfaction by eliminating the frustration associated with manually entering passwords numerous times per day. We’ve also reduced helpdesk calls because users aren’t locking themselves out of the machines and the badge tapping workflow helps promote employee adherence to HIPPA regulations.”*

Galen Medical Group  
Improves User Satisfaction  
and Saves Time with

**HEALTHCAST SOLUTIONS®**

QwickACCESS™



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*Derek Spraker Director of IT  
Galen Medical Group*