



HEALTHCAST SOLUTIONS

SUCCESS STORIES

Northwest Vision Institute

Located in Bellevue, WA - Northwest Vision Institute is an independent clinic that's been providing the East side with top quality eye care for over 25 years. Using some the most advanced technology and latest surgical techniques, their award-winning providers help patients achieve the best vision and lifelong eye health. Their services include dry eye treatment, LASIK, cataract and refractive surgery, among other optical services

OBJECTIVE

Northwest Vision Institute was looking for a solution that would decrease the number of password lockouts their clinicians were experiencing, as well as a solution that would allow their clinicians to more easily roam from room to room.

CHALLENGE

Northwest Vision Institute's previous method for clinicians logging in was traditional username and password. Clinicians had to remember their passwords and were required to physically login and logout of their computers every time they saw a patient or left an examination room. Their clinicians frequently see patients in different rooms, and traditional login methods were making it difficult to roam. IT Personnel was also spending a lot of time resetting passwords due to account lockouts as a result of failed password attempts.

SOLUTION

After discussing their needs with a handful of different vendors, Northwest Vision Institute decided to go with HealthCast's QwickACCESS. With QwickACCESS, clinicians are no longer typing in their username and password, they simply tap their proximity badges on the badge scanner to automatically login to their workstations. When they're finished, they tap their badge a second time to effectively lock their session, keeping patient information private and secure. QwickACCESS' unique proximity badge functionality also allows clinicians to tap-over another user's active session. If they need to use a workstation that already has a user logged in, they tap their badge and that current user's session is saved and secured for access at a later time while the new user is logged in.

RESULTS

From an IT Perspective, QwickACCESS was a painless installation and deployment, allowing IT Personnel to focus on other priorities. Instead of registering users and recovering forgotten passwords, IT personnel now issues proximity cards and clinicians can register themselves and begin using QwickACCESS in a matter of minutes. With QwickACCESS, Northwest Vision Institute is now benefiting from a more efficient and streamlined workflow. Password lockouts have been reduced from two or three a day to only one per week, and providers can now roam from room to room and get logged in in seconds - allowing them to spend more time with patients.

Our workflow has become much smoother now that we can move from room to room with ease.

*Supervisor
Northwest Vision Institute*

For more information on QwickACCESS or any of our other Identity and Access Solutions please contact:

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